Game Rules

Only persons aged 18 years or over and residents in Great Britain are eligible to play or to purchase a ticket in any draw operated by RLL. In purchasing a ticket, agreement to be involved in any associated publicity is implied.

Persons joining the RLL Big Cash Lottery are allocated a unique number selected at random.

To participate in the monthly draw tickets must be purchased before 10am on 1st of each month with lottery being drawn on the third Tuesday of the month. Any tickets purchased after 10am on 1st of each month will be held over for the next available draw.

Payment of the monthly entry fee of £10 can be made online or by Standing Order only.

Tickets are non-refundable.

The draw is based on a computerised random number generator which selects 3 numbers from those included in the draw and then allocates prizes currently as follows:-

- Minimum £200 Jackpot prize
- >>> 1x £100
- >>> 1x £50

Monthly Draw allocations*

- >>> Minimum 60% profits will go to good causes.
- >>> 30% for prizes
- >>> 5% for administration costs
- >>> 5% will be reserved for the Dec Christmas Jackpot draw.

Prizes are subject to change and such changes will be advised by RLL social media announcements.

Cash prizes are paid by bank transfer following confirmation.

All prizes will be confirmed by letter posted by first class mail.

The winning numbers and winners' names are published via our social media platforms were you may also find all winners' from previous draws. Our draw will be broadcasted live and will include the presence of an independent adjudicator/witness, draw master and third party as a minimum.

A list of winners will be displayed on our social medial platforms and by purchasing a ticket you agree to sharing personal information.

^{*} subject to change

Rosemount Big Cash Lottery T&Cs

1. INTRODUCTION

- **1.1** The Terms and Conditions (the "T&Cs") below set out the rules for all society lottery draws (the Lottery) which are promoted and managed by Rosemount Lifelong Learning ("RLL").
- **1.2** The correspondence address is Rosemount Lifelong Learning 102 Royston Road, Royston, Glasgow, G21 2NU.
- **1.3** RLL operate under the Gambling Act 2005, ("The Act") each or all being referred to as "The Rosemount Big Cash Lottery ("RBCL")", depending on the context.
- **1.4** At least 50% of the proceeds of each Lottery shall be paid to RLL Good Causes within the territorial boundaries of RLL supported projects.
- **1.5** All entries into and participation in the RBCL are strictly governed by these T&Cs. By entering the Lottery, a Player agrees to be bound by the T&Cs in force on the day of purchase. RLL reserves the right to refuse any entry to the Lottery or to withhold any Prize if it has reasonable grounds to believe that these T&Cs have been breached.
- **1.6** RLL reserves the right to amend these T&Cs from time to time. The current T&Cs will be posted on the Website along with the Game Rules, and will provide a copy by post if requested to do so on receipt of a stamped addressed envelope at the address in clause 1.2 above. T&Cs booklets and copies of the shortened form of the T&Cs and Game Rules (the Player's Guide) can be obtained from RLL main office via lottery@rosemount.ac.uk
- **1.7** If and when changes are made to the T&Cs, RLL will use its database of Players that have registered online to notify all those Players for whom it has email details.

2. DEFINITIONS

Any words within these T&Cs which start with a capital letter shall have the following meanings:

- (a) "Main Lottery Draw" means "RBCL" product consisting of a lottery draw which are normally held on the third Wednesday every month (unless otherwise stated) and played in accordance with "the game rules".
- **(b)** "Christmas Jackpot Draw" means the" RBCL" product offered by RLL consisting of a lottery draw held in Dec (a date and time to be confirmed) which will include the monthly allocation of funds and the accumulated allocation of funds collected throughout the year.
- (c) "Claim Form" means a form provided by RLL by mail or email.
- **(e) "Excluded Person"** means all persons who do not meet the eligibility criteria set out in clause 3.1 and such other persons (or category of persons) as the Gambling Commission may specify from time to time. Any person who enters the Lottery but who does not comply with these T&Cs shall be considered an Excluded Person. Any person who has opted to 'self exclude' IAW T&C will also be regarded as an 'excluded person'.
- **(f) "Fixed Prize"** means a prize category below the Jackpot Prize where the winners will receive a set amount. These prize categories are: £100 and £50.

- **(g)** "Game Rules" means the rules which are applicable to playing the draw-based lottery game (RBCL Game) and which are published on RLL website.
- **(h)** "Good Causes" means the promotion and advancement of community development, children & Young people and lifelong learning projects benefit as a result of funding from the RBCL draw.
- (I) "Jackpot" or "Jackpot Prize" means the top prize in any Main Lottery Game Lottery Draw.
- (m) "Lottery Draw" or "Draw" means the monthly lottery draw conducted by RLL every third Wednesady of each month (such frequency may be subject to change) for the Main Lottery Game. Sales will be closed for these draws at 10am on 1st of each draw month. RLL reserves the right to hold a Draw on an alternative date should the Draw occur on a Bank Holiday or any other day deemed unsuitable for holding a Draw by RLL Management, in its discretion.
- (n) "Lottery Ticket" or "Ticket" means the Ticket which is purchased by a Player in anticipation of a Lottery Draw and which carries the numbers selected by the Player for entry into the Lottery and which may contain more than one line of play.
- (q) "Player" means an eligible person who purchases a Lottery Ticket in accordance with these T&Cs; and
- (s) "Prize" means the prize monies, non-cash Prizes or Free Ticket that may be won in the course of the Lottery draw in accordance with these T&Cs and any other rules of the Lottery.
- (x) "Winning Number" means the number drawn in the Main Lottery Game.

3. CONDITIONS OF ENTRY

- **3.1** To enter the Lottery and to be eligible to win a Prize, Players:
- (a) Must be 18 years of age or over to play.
- (b) Must comply with these T&Cs and any other rules of the Lottery notified by RLL.
- **3.2** Any corporate body incorporated and with a registered office address in Great Britain may purchase and claim prizes in the Lottery.
- **3.3** Excluded Persons are ineligible to participate in the Lottery and shall not be entitled to receive any Prizes. Players will have the option to self-exclude for a period of 6 months to 5 years. Once excluded, Players will not be able to delete their account as a record of their exclusion must be kept.
- **3.4** All entry instructions communicated by RLL shall form part of the Game Rules of the Lottery which are available on the Website or can be obtained on request by sending a stamped addressed envelope to the address in clause 1.2 above.
- **3.5** In registering for a ticket, Players acknowledge and agree that:
- (a) They may be entered into a Lottery Draw upon confirmation of receipt of money from the player via Direct Debit.
- **(b)** A minimum of 60% of the Ticket price will go towards Good Causes.
- **3.6** By personally accepting the Prize from RLL, Players warrant that they:
- (a) Are eligible to win a Prize under clause 3.1; and

- **(b)** Fully understand that any misrepresentation of fact as to the Player's eligibility, whether intentional or unintentional, will make the Player an Excluded Person and ineligible to win a Prize.
- **3.7** RLL will have discretion as to whether to accept any entry to its Main Lottery and pay out any Prizes. Its decision in the matter may be challenged via the complaints procedure (See point 10.0 for details).
- **3.8** RLL will rely on its own technical logs and records when determining whether a Player is eligible to receive a Prize.
- **3.9** Each Player agrees to be bound by the Game Rules, these T&Cs, any applicable provisions of The Gambling Act 2005 and any relevant regulations made thereunder from time to time. RLL will not be liable for any loss or damage (including the loss of opportunity to enter RBCL and/or right to receive a Prize) suffered by a Player if such Player has not complied with the Game Rules and/or these T&Cs. The Game Rules and T&Cs may be amended by RLL from time to time and published on the RLL Website.

4. HOW TO ENTER THE LOTTERY DRAW

- **4.1** Players enter the Lottery Draw by subscribing through a secure purchase link to an online ticketing system. Tickets will cost £10 per draw and purchasing a ticket will agree to recurring subscription month until unsubscribed.
- **4.2** Applications must provide proof of age (driving license of passport only) which will be verified by RLL administrative staff.
- **4.3** Upon confirmation of age eligibility, applications will be provided a registration form and Direct Debit mandate to complete and submit.
- 4.4 Applicants will be added to the list of Players but will only be entered in a draw if RLL have received payment (via direct debit) by 10am 1st of the month (respective to the draw).
- **4.5** A confirmation ticket will be issued for each draw and will include: unique lottery number, the players name, date and time of the drawer and details of the prizes. Access to subsequent draws will be automatic providing confirmation of subscription payment was made ahead of the cut off period.
- **4.6** It is the Player's responsibility to check at the time of subscription and ahead of subsequent draws their validity to play. If a player has not received a confirmation ticket ahead of the draw, they should contact lottery@rosemount.ac.uk
- **4.7** Cancellations are allowed only under exceptional circumstances. Any cancellation or reversal will need to be raised during the following 30-minute window following purchase and can be initiated by contacting RLL via lottery@rosemount.ac.uk Cancellation refunds can take up to 10 working days.
- **4.8** The Player is solely responsible for ensuring that their subscription details remain current as these will be used to make contact with the winner following the draw.
- **4.9** The purchasing of tickets are capped at a maximum of 8 tickets per person.

5. THE LOTTERY DRAW AND PRIZES

5.1 Rosemount Big Cash Lottery Game, the Lottery Draws will take place on a monthly basis on the third Wednesday of every month. RLL also reserves the right to hold a Draw on an alternative date should the Draw occur on a public Holiday.

- **5.2** The draw will be broadcasted live via social media platforms at midday on the Third Tuesday of each month.
- **5.3** The results of any Lottery will be published on our social media platforms. Players will be notified automatically if they have won a Prize.
- 5.4 Only one Prize may be claimed in respect of each entry made to the Lottery Draw.
- **5.5** Players are responsible for ensuring that the correct Prize is paid by RLL.
- **5.6** No Prize will be paid on a Ticket that fails RLL validation process (confirmation of receipt of monies).
- **5.7** The Prize Pool for each month's Lottery is calculated once the eligible numbers have been entered into the system after 10am on 1st of each month.
- **5.8** RLL reserves the right to change the Prize sums paid to Players without further notice at its absolute discretion where it is required to do so by law, regulation or the instruction of the Gambling Commission.
- **5.9** Where a Prize is paid to an Excluded Person or is otherwise paid in error, the Prize must be returned immediately to RLL.
- **5.9.1** THL will use its reasonable endeavours to provide the Prize payment to the Player within fourteen working days of receiving the Player's claim form but will not be liable for prize payments that are received beyond the quoted timescale. Prizes for the Lottery must be claimed no later than 4pm on the 180th day following the day of the Draw. Any Prize not claimed within this period will be forfeited. If any Prize is claimed by post, RLL must receive the Ticket and Claim Form at the address shown on the Claim Form within this period.
- **5.9.2** Each winning Player is responsible for paying any and all taxes on any Prize won.
- **5.9.3** When required to do so by law, or for the purpose of publicising unclaimed Prizes, RLL will make public information about Prize winners sharing information.

7. SELF EXCLUSION

- **7.1** Any Player may opt at any time to be excluded from purchasing Tickets for future Lottery Draws by contacting RLL and cancelling their DD/online subscription.
- **7.2** Players may choose the length of the Exclusion Term, subject to a minimum period of six months. During the Exclusion Term, they will not be able to purchase any Tickets using their details.
- **7.3** The Player may choose to enter another Exclusion Term at any time but cannot reverse or override their decision to self-exclude.
- **7.4** Players should play responsibly. Information on how to gamble responsibly and how to access information about, and help in respect of, problem gambling can be found on the website or by sending a stamped addressed envelope to the address in clause 1.2 above. Alternatively, information is available from www.gamcare.org.uk.
- **7.5** Players who self-exclude or unsubscribe from marketing should be aware that at the time of opting out, a marketing email or emails may already be scheduled to be sent. As such we may be unable to prevent this from happening. Please allow 5 working days before marketing ceases.

8. LIMITATION OF THE RLL LIABILITY & RESERVATION OF RIGHTS

- **8.1** Nothing in these T&Cs shall exclude or limit RLL's liability:
- (a) For death or personal injury resulting from RLL's negligence; or
- (b) For fraudulent misrepresentation; or
- (c) For liability that cannot be excluded or limited by law.
- **8.2** Subject always to clause 8.1 neither RLL nor any of the societies participating in the Lottery from time to time shall be liable to a Player for any loss or damage suffered by a Player arising from:
- (a) Any failures or delays in any delivery methods (including postal services) used by RLL or the Player from time to time.
- **(b)** Any event which is beyond RLL's or the societies' reasonable control. And in addition;
- (c) The Lottery is provided on an "as is" and "as available" basis and no representations or endorsements of any kind are made; and
- (d) All warranties, conditions and guarantees relating to the Lottery made by or on behalf of RLL, whether express or implied by law, in the course of dealing or otherwise, are excluded to the maximum extent permitted by law.
- **8.3** RLL is not liable in contract, tort (including but not limited to negligence) or otherwise in connection with the Lottery for:
- (a) Loss of revenue, contract, profits, business or anticipated savings or loss of data;
- (b) Any special or indirect or consequential losses; or
- (c) Any loss of goodwill or reputation.
- **8.4** RLL does not guarantee that use of the Website, telephone system, broadcast or live transmission will be uninterrupted, timely and / or error-free.
- **8.5** Subject to clause 8.1, RLL's liability to any Player shall be limited to the amount of any Prize which may have become due to that Player.
- **8.6** RLL is not responsible for any websites which may be visited via hyperlinks provided on the Website. Visitors to and transactions made on such websites are conducted entirely at the site user's own risk.
- **8.7** RLL reserves the right to exclude any Player from the Lottery in the event that RLL believes in its sole discretion that the Player may be using technology to gain an unfair advantage over other Players of the Lottery.

9. LIABILITY OF PLAYERS

- **9.1** Players agree to fully indemnify RLL in respect of all liabilities, damages, claims, actions, expenses, demands or costs incurred by THL due to the Player's misuse of the Website.
- **9.2** Nothing contained in these T&Cs shall affect the statutory rights of any Player. RLL's Complaints Procedure is available on request by writing to the address RLL at lottery@rosemount.ac.uk or by calling 0141 553 0808. Calls to RLL will be charged at local call rate.

10. COMPLAINTS

In the event of a complaint or to express any dissatisfaction with any aspect of RLL, Players should email RLL via lottery@rosemount.ac.uk or call 0141 553 0808. Calls to RLL will be charged at local call rate.

11. DISPUTE RESOLUTION

If a complaint is not resolved to a Player's satisfaction by the use of RLL's Complaints Procedure, and subject to the dispute meeting the criteria detailed in the Gambling Commission's Code of Practice, the Player may request information as to how to refer their complaint to an independent adjudicator for further investigation and review. This independent adjudicator, namely the Independent Betting Adjudication Service (IBAS), is specialised in the resolution of gaming disputes.

The independent adjudicator will consider your complaint totally impartially and we are bound by their decision. IBAS contact details are as follows:

Independent Betting Adjudication Service PO Box 62639 London FC3P 3AS

T: 020 7347 5883

E: adjudication@ibas-uk.co.uk

W www.ibas-uk.com

12. INTELLECTUAL PROPERTY

All intellectual property rights generated as a result of the operation of the Lottery shall be the property of RLL and Players agree to take all steps (at RLL's cost) to vest in RLL any intellectual property which the Player creates in the course of entering the Lottery.

13. DATA PROTECTION

All information provided by Players to RLL for the purposes of the Lottery will be stored, managed and used in accordance with current Data Protection legislation and also with the RLL's Privacy Statement. RLL's Privacy Statement forms part of these T&Cs.

14. GOVERNING LAW

These T&Cs are governed by and construed in accordance with Scots law and shall be subject to the exclusive jurisdiction of the Scottish courts.

15. INSOLVENCY

We are required by our licence to inform Players about what happens to funds which we hold on account for you, and the extent to which funds are protected in the event of insolvency www.gamblingcommission.gov.uk/for-the-public/Your-rights/Protection-of-customer-funds.aspx The Lottery monies are managed by RLL solely. In the event that RLL are declared insolvent, the lottery funds are protected and the creditors of RLL will have no recourse to the lottery funds held on trust for the Players. This meets the Gambling Commission's requirements for the segregation of customer funds at the level: high protection.